

MCELROY FAMILY PTY LTD TRADING AS 4SHORE SOLAR

Whole of system warranty: Terms and conditions... 5 year product, performance and workmanship guarantee

WHAT DOES IT COVER?

If your system suffers a defect in the first five years after the manufacturers performance or product warranty lapses due to performance, product or workmanship faults and or issues 4shore will rectify your solar system or defected equipment at no cost to you.

ROOF LEAK?

- 4shore rectify roof leaks if it is a direct result from installation workmanship.
- 4shore reserve the right to inspect the property on notice of a roof leak before further rectification works can take place.
- Notification of a roof leak unrelated to the workmanship of the solar installation will incur an onsite visit fee of \$250 + GST; any properties outside of a 40km radius of the 4220 postcode will incur a travel fee of \$3 per km travelled in one direction.

HOW IS IT CALCULATED?

All applicable terms are calculated from the date advised on the Certificate of Compliance for electrical works.

WHAT IS NOT COVERED?

- Faults or damage caused by repairs or modifications other than 4shore.
- Natural events, severe weather.
- Vandalism or evident tampering.
- High voltage faults and other low risk faults caused from the electricity grid.
- Failure to follow the correct operating instructions.
- Unmaintained solar systems.
- Unmaintained foliage or environmental factors subsequently degrading the systems output.
For example; a tree has overgrown and caused shading, bird faeces.
- Consequential, Indirect or Special Damages relating to a fault or defect.

ADDITIONAL WARRANTY INFORMATION AND ASSISTANCE?

All solar systems are covered under your home and building insurance. We advise all clients to familiarise themselves with their terms and conditions as we can-not act on your behalf.

In the unforeseen event of a product fault please contact 4shore Solar who will act on your behalf when obtaining product warranties from associated manufacturers.

In the event you require a home insurance claim we can complete an onsite inspection to determine fault and complete a detailed letter for an insurance claim.