

Sungrow Wifi Reconnect Guide



1. LOG INTO THE ISOLARCLOUD APP

Username is your email, password may be Password1!. If you have forgotten your password to reset. You may need to choose International server if downloading the app for the first time.

2. SELECT MORE

3. SELECT WLAN CONFIGURATION

4. SCAN THE SUNGROW WIFI DONGLES QR CODE

5. THE APP WILL ASK TO CONNECT TO YOUR INVERTER

6. GO OUT OF THE APP AND TO YOUR DEVICES WIFI SETTINGS

7. SELECT THE NETWORK CALLED SG-XXXXXXX

8. ENTER THE PASSWORD.

This is the serial number on the side of the wifi dongle BXXXXXX.

9. WAIT FOR YOUR DEVICE TO CONNECT TO THE INVERTER

10. GO BACK TO THE ISOLARCLOUD APP AND SELECT NEXT

11. FIND YOUR WIFI NETWORK ON THE LIST, SELECT AND ENTER YOUR PASSWORD

12. WAIT FOR IT TO CONNECT AND THEN SELECT NEXT

13. THE APP WILL TELL YOU TO RECONNECT TO THE INTERNET

14. GO TO YOUR DEVICES WIFI SETTINGS

Select your wifi network, type in your password and wait for it to connect.

15. ONCE CONNECTED, GO BACK TO THE APP AND FOLLOW THE PROMPT

16. ONCE FINISHED, YOUR APP MAY TAKE UP TO 15 MINUTES TO CONNECT AND DISPLAY DATA